Visibility Troubleshooting Guide

In order to provide your Customer with visibility on their loads, you will need to provide them with the specific Truck Number for that shipment **exactly as it is listed** within the Master ELD portal.

To locate your Vehicle Name, please follow the below steps:

1. Login to Master ELD at - https://app.mastereld.com/

2. On the left-hand menu, select "**All Units**"

3. You will see all of your vehicles listed on this screen. Please hover over the specific vehicle and obtain the "**Truck No**" as shown in the screenshot below:

If you need help, please contact Master ELD support at
jorge@mastersafetyinc.com or by phone at +1 (630) 422-7497.